



Work Plan 2020-21

Goal #1: Build awareness of the Council’s roles and responsibilities to the public.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To build awareness of the David Thompson Health Advisory Council (DTHAC)	<ul style="list-style-type: none"> 50% of members have profiles posted online and in their communities. Work with AHS Comms to improve HAC website and improve navigation. Roundtable - 50% of members share information from their community involvement outside Council (invited to present or participate in a meeting, part of foundations). 	<p>AHS Communications</p> <p>Council Members</p>	March 2021	20 people attend general DTHAC meetings.
<p>To hold a Municipal leadership Forum jointly planned with Zone Leadership focusing on the feedback from the municipality interactions.</p> <p>To provide input into Central Zone Healthcare Plan and the AHS Health and Business Plan objectives and initiatives.</p>	<ul style="list-style-type: none"> Date planned – January 2020 Invite-only event Create opportunity to mingle and participate in engagement activities hosted by AHS to represent the community voice. 	<p>Council Members</p> <p>Advisory Coordinator</p> <p>AHS Communications and Leadership</p>	January / May 2020	<p>Evaluations show that 80% of participants found the forum a good use of their time and they had a chance to provide feedback.</p> <p>Evaluations from Zone Leadership show that 80% felt forum was useful in building relationships and was effective in sharing AHS Health Plan and Business Plan and Zone plan.</p>

Goal #2: Gather community input, validate it and provide challenges and opportunities in your Council area to the AHS local leadership and AHS Board.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
<p>Provide Addiction and Mental Health Services presentation and an “Enhancing Care in the Community” jointly with AHS and targeted community members across Central Zone to increase knowledge of services.</p>	<ul style="list-style-type: none"> • Built presentation into general meeting. • Clear advertising of topic, with an “attractive title”. This will help to target the audience and encourage attendance. • Advance planning and heads up to the communities. • Summary of questions / community priorities / feedback circulated to attendees. • Record the presentation or make it a webinar so that presentation can be stored on HAC webpage and available to be viewed later. 	<p>Council Members</p> <p>AHS Communications and Leadership</p> <p>Advisory Coordinator</p>	<p>October 2020 - Addiction and Mental Health Services</p> <p>March 2021 - Enhancing Care in the Community</p>	<p>Number of public attendees in the Council geographic area are tracked.</p> <p>Satisfaction evaluations shows 80% satisfied.</p>
<p>To connect regularly with AHS Zone Leadership to support information sharing in an ongoing and formal way to ensure there is continuous real time feedback on local programs and services.</p> <p>To explore opportunities for HAC members to participate on Zone committees relevant to the HAC work plan</p>	<p>Monthly meetings with Chief Zone Officer and various Zone leadership.</p>	<p>DTHAC, YEHAC Chair</p> <p>Advisory Coordinator</p> <p>AHS Community Engagement</p>	<p>Ongoing</p>	<p>The Chair provides a report of the monthly meeting at each Council meeting.</p> <p>Council participants on Zone committees are tracked.</p>

Goal #3: Provide opportunities for AHS to work with Councils to share information about AHS healthcare programs and services with communities.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To partner with the Zone and engage the public in discussions about the Council and AHS and Zone current objectives and initiatives.	Determine appropriate events across the Council area for the members to attend. Partner with AHS leadership.	Council Members AHS Zone Leadership and Communications Advisory Coordinator	Ongoing	Council Members feel they are more aware of recent events in their communities.
To hear firsthand public service announcements and AHS news releases before it is wide spread on the media outlets, when appropriate.	Calls with the Zone Leadership and Community Engagement to share information with HAC and answer questions concerns as they arise.	Council Members AHS Zone Leadership and Communications Advisory Coordinator	Ongoing	Council Members feel they are more aware of recent events in their communities.

Goal #4: Provide input to AHS healthcare programs, services or emerging initiatives.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To participate in Zone planning and development before implementation especially with the new AHS Review changes affecting Zone.	<ul style="list-style-type: none"> Participate in sessions with Planning and Performance Having a two way relationship of sharing. Be a part of sharing information with communities. Participate in working groups. 	AHS Communications and Zone Leadership Advisory Coordinator Council Members	Ongoing	The number of sessions/working groups that Council participates in is tracked.