# Where can I eat?



	Timberline Cafeteria	Garden Deli	Good Earth Café
6	Cash, debit, or credit		
99999	Mon–Fri 7:00am–3:00pm	Mon–Fri 6:00am–8:00pm Sat-Sun 6:30am-8:00pm	7 days a week 24 hrs
2	Ground floor, FMC	Main floor, Special Services Building	FMC, Main floor, to the right of main entrance



Hours may change for statutory holidays.

Map: www.albertahealthservices.ca/assets/info/park/if-pmap-foothills-medical-centre-foothills-trail.pdf

#### **Other Options**

 Vending machines are on the ground floor around the corner from the main Foothills (FMC) elevators.

# **Programs & Services at the TBCC**



#### **Classes and Workshops**



Various classes are available on a variety of topics, at different times and days. To find out more, pick up the seasonal brochure

Classes for Patients and Families at

bit.ly/ccaclassesandevents

#### **Hostess Cart**



Volunteers offer a beverage and cookie service weekdays in various waiting room areas.

Donations to support the service are appreciated.

#### Wig Services



The Canadian Cancer Society has wig rooms in various community offices across the country.

1-888-939-3333

**Knowledge Resource Services (Library)** 



Library and information services are available for patients, families and friends. Books and journals, information, research and supports are available. Material may be borrowed for up to 3 weeks at a time.

Mon–Fri	Main floor near the	403-521-3765
8:00 am-4:15 pm	elevators (TBCC)	403-321-3703

#### **Red Thread Gift Shop and Bookstore**

Mon–Fri 8:00 am–8:00 pm Sat-Sun &

Holidays

10:00 am-5:00 pm

Main floor (2 locations: Special Services Building & FMC)

403-388-6289



The Gift Shop and Bookstore are open to patients, families and staff. Food, gifts and things to wear, read or do, are available.

#### **Look Good Feel Better**



This free workshop helps women manage the appearance-related side effects of cancer. Tips, techniques and tools about skin care and how to manage side effects are presented.



# CancerControl Alberta Leading care through compassion, courage, learning and discovery www.cancercontrolalberta.ca

#### Gen Info | Getting to Know the Centre | TBCC | 2020 | CPE-P0066

**Getting to Know Your Cancer Centre** 

Tom Baker & Holy Cross (TBCC & HCC)



Tom Baker Cancer Centre (TBCC)

1331 29 St NW Calgary, AB T2N 4N2

**General Information** 

# Holy Cross Centre (HCC)

2210 2nd St SW Calgary, AB T2S 3C3

403-521-3723 (main switchboard) 1-844-465-6330 (toll-free)



This pamphlet will help you get to know key things about your Cancer Centre. It is meant to be used with the **Newly Diagnosed with Cancer** book. Please bring the book with you to your appointment if you have one. If not, we will give you one at your first appointment.

You can access the book online at www.cancercontrolalberta.ca > Just Diagnosed.

# Which location do I go to?



The location for your appointment depends on the reason you are coming to see us. Clinic visits (when you meet with your doctor or nurse) happen at both locations, but treatment is only given at the TBCC. Be sure to look at your appointment letter carefully so you know where you need to come. Call the appointment line if you are not sure. 403-521-3722

## Where do I park?



#### **Parking at TBCC**

The central parking lot (Lot 1) is the closest parking lot available. Drive around until you reach **the second entrance to the lot** (public only entrance). Come early so you have enough time to park. Maps and rates are on the Alberta Health Services website:

www.albertahealthservices.ca/parking

#### **Parking Passes**

You can get weekly parking passes from the pay machines. For a monthly pass, you'll need to fill out a Parking Validation form and take it to the Foothills Parking office. Ask your nurse for one of these forms.

### **Drop Off and Pick Up**

There are 2 drop off and pickup areas at TBCC:

- The main entrance (north side)
- The back entrance (south side, Radiation Therapy)

Get alerts or extend your parking time from your phone!

Download the free AHS Parking app today.

FMC Zone code: 6010

#### Parking at HCC

There is a parking lot directly in front of the main building. Pay machines are located outside and inside the main doors. A change machine is available inside as well. To purchase more time: 403-828-7337.

Some street parking may be available. Read the signs carefully as they are patrolled regularly.

## **Checking in for your first appointment**



Check in at the **main reception desk**, on the main floor of either location.

When you check in, we will offer you a **Newly Diagnosed** with **Cancer** book, if you don't already have one and direct you to where your appointment will be.

#### What do I need to bring with me?

Bring photo ID and your health care card. Find a checklist of all the items to bring in the orange section of the Newly Diagnosed with Cancer book.



# Places to stay



If you live outside of the Calgary area and need a place to stay during your treatments, call the Foothills Medical Centre Patient Hostel at 403-944-1156 or try searching online. There are many places near the hospital, some of which may offer a discount to patients if you ask.

# Where can I get my prescriptions filled?



Cancer centre pharmacies provide your cancer treatment medicine. Prescriptions for support medications should be filled at your regular, retail pharmacy.

Mon–Fri 9:00 am–5:00 pm Ground floor between Outpatient Clinics and Medical Daycare

403-521-3764

#### Care closer to home



We try to keep you as close to home as possible for your care and comfort. But sometimes, people need to travel to a larger cancer centre that offers the type of treatment or services they need. Talk to your doctor or clinic nurse to see if treatment or support services closer to home are possible for you.

# Can I bring electronics?



Yes, you may bring your cell phone, laptop, tablet or other devices. Please be respectful and:

- Put your phone on vibrate
- Bring earphones for entertainment devices
- Network: Healthspot (no password required)



It's a good idea to bring something to read or do while you wait for your appointments.

#### Where can I get my bloodwork drawn?



If possible, we will ask you to have your bloodwork drawn at the lab nearest you. If you need to have bloodwork done while you are at the cancer centre, a lab is available on site.

Mon-Fri 7:30 am-4:00 pm Ground Floor, Special Service Building near the Outpatient Department

403-944-1200